



Supervisor of Residential Cleaning Services

Successful Commercial and Residential Cleaning Company seeks a FT **Residential Supervisor**. This position has a high potential for growth and we are willing to train the right candidate for an exciting career.

Responsibilities include:

- Operate in the field daily, supervising existing residential cleaning crews.
- Monitor for quality by enforcing our quality and customer service standards, analyze and resolve quality and customer service problems and recommend system improvements.
- Increase customer satisfaction, resolved customer complaints by investigating problems and developing solutions.
- This is a working supervisor position and you will fill as a crew leader or member when need.

Key Requirements:

- Must have valid driver's license.
- Bi-lingual (English-Spanish) is a must.
- Detail oriented and strong communication skills (email, phone).
- Results oriented: the ability to resolve challenges and emergencies at a moment's notice.
- Multi task oriented: The ability to handle multiple projects at a time.
- Customer focused with a can-do approach to problem solving.
- Knowledge of administrative and clerical procedures.
- Knowledge of computers and relevant software applications.
- Prior managerial experience.

Please reply to this post with your CV/Resume and a brief description of your qualifications. Candidates deemed a match for this position will be contacted by phone and/or email.

EOE M/F

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